

A silhouette of a police officer stands on the left side of the page, holding a flashlight that illuminates the scene. The background is a dark, out-of-focus night street with warm yellow streetlights and blue emergency lights. A dark semi-transparent box on the right contains the title and subtitle text.

COMMUNITY CORRECTIONS OFFICER SAFETY

*Officer Survival for
Probation and Parole Officers*

COMMUNITY CORRECTIONS OFFICER SAFETY

Officer Survival for Probation and Parole Officers



OUR MISSION

We help professionals from all reaches of the Criminal Justice and Public Safety arena stay on top of the trends, best practices and success stories in their industry through articles, webinars and training.

The profession of “community corrections” often varies from jurisdiction to jurisdiction. Department policies, procedures, training and safety equipment vary dramatically from one town to the next, and even from department to department.

But regardless of the jurisdiction you work in, there are some ***core principles that will help you maintain your professionalism, remain productive and proactive during the course of your duties, and most importantly, help you stay safe.***

Community Corrections Officers can implement officer safety protocols to be safe and utilize case management strategies that adhere to evidence-based practices to encourage pro-social behavior with the goal of reducing recidivism.

While this course has been developed with the Community Corrections officer in mind, many in the criminal justice system will find a great deal of practical application to their roles as well.



TACTICAL MINDSET

Develop Your Tactical Mindset and Fear Management Skills in order to ensure your safety.



VERBAL DE-ESCALATION

Build Your Verbal De-Escalation Skills to prevent encounters from developing into dangerous situations.



PHASES OF CONTACT

Explore the 3-Phases of a Contact with a focus on how to Survive Violent Encounters.

COURSE INSTRUCTOR



SCOTT KIRSHNER
Dedicated Threat Solutions, LLC.

Scott Kirshner, M.Ed., SAS-AP®, is an accomplished trainer with decades of experience in safety and violence mitigation strategies. He has held many positions in the criminal justice system to include Parole Administrator, Supervisory Probation Officer, and Correctional Officer. As an officer survival instructor he was integral in the development and implementation of an officer safety curriculum for two large agencies. He served as a Certified Firearms Instructor, Lead Defensive Tactics Instructor, and Use of Force Instructor. He has facilitated classes on: Use of Force, Tactical Mindset, Verbal De-escalation, Crisis Prevention, OC Spray, Expandable Baton, Handcuffing, Searches, Safety Policies, Applied Defensive Tactics, Low-Light Shooting, Force-on-Force, Judgmental Shooting, Terrorism, Active Killer Incidents, Surviving Violent Encounters, and other courses. He is a two-time recipient of the **Excellence in Training Award** by the Arizona Supreme Court. He is the author of the book, *“Officer Survival for Probation and Parole Officers”* which is used by officers, departments, and associations all over the country.

Mr. Kirshner has worked with numerous municipal, county, state, and federal law enforcement agencies. He has trained with the FBI SWAT Team - Phoenix Division, Phoenix Police Department, SureFire Institute, Proactive Training Institute, Maricopa County Sheriff’s Office, Pima County Sheriff’s Office, and many other government and private agencies on topics to include: Officer Survival, Active Shooter Intervention, Force-on-Force Training, Shoot House Instructor, Emergency Response to Terrorism, Building Clearing, School Violence, Youth Violence, Workplace Violence, Flashbang Operator, Tactical Scouting, and others.

Mr. Kirshner has received specialized training on the topics of: Mental Health, Sex Offenders, Domestic Violence, Terrorism, Critical Incident Stress Debriefing, Motivational Interviewing, Risk and Needs Assessments, Public Information Officer, multiple Leadership Schools, Faculty Skills Development, Advanced Faculty Skills Development, and Curriculum and Lesson Plan Development. As an experienced instructor and facilitator Mr. Kirshner remains passionate about officer safety and violence mitigation. Currently, Mr. Kirshner is the owner and Lead Instructor of Dedicated Threat Solutions, LLC.



Great speaker! Very much enjoyed it. Very knowledgeable and the presentation was filled with useful information. Wish I could sit with him for longer training!

—Kit

COURSE DETAILS

This course consists of 5 lessons with more than 14 hours of learning.

01 Honing Your Tactical Mindset



Probation and Parole officers have been seriously injured and killed in the line of duty. Often the routine nature of the job can provide a false sense of security, leading to complacency and even shortcuts that can impact officer safety.

DURING THIS LESSON, WE'LL DISCUSS:

- The dedicated threat. combat mindset, mental awareness, preparation and conditioning as they relate to criminal justice professionals.
- Common faulty assumptions about safety as well as how to avoid complacency.
- Situational Awareness including color coding and OODA loop.
- Basic Officer Safety Principles and Practices.

ACTIVITIES AND HOMEWORK:

- Participant Workbook & handout
- Recommended Books Reading list
- Supplemental Articles Reading List
- Activity: Most at Risk
- Bonus Video: Fallen Officer
- Take the Next Step: Evaluating Your Field Contacts
- Take the Next Step: Preparing for Encounters
- Activity: Faulty Assumptions
- Take the Next Step: Fallacies
- Activity: Mental Preparation
- Recommended Readings (Books)
- Take the Next Step: Mental Preparedness
- Mental Conditioning Checklist
- Activity: Five Factors For Survival
- Bonus Video: Combatting Routine
- Take the Next Step: Relying on Luck
- Take the Next Step: Scenario Planning
- Bonus Video: Situational Awareness
- Bonus Video: 10 Ways to Improve Your Situational Awareness
- Bonus Video: Situational Awareness Fundamentals
- Bonus Video: Pro Preparedness Tips for Situational Awareness
- Bonus Video: Situational Awareness without Being Paranoid
- Take the Next Step: Observations
- Bonus Video: 12 Situational Awareness Scenario Case studies
- Take the Next Step: Monitoring Yourself
- Activity: Moore OODA Loop Resources
- Activity: Phases of the OODA Loop
- Take the Next Step: Scenarios
- Cheat Sheet: Safety Principles

“

I have taken situational awareness trainings in the past. Always a good refresher . . . very informative.

— JEFF

”

COURSE DETAILS

(continued)

02 Developing Your Fear Management Skills



When confronted by violence, especially from a dedicated threat, fear is a normal response. How you respond to the fear you experience can be a deciding factor in the outcome. This course reviews several aspects on how fear can negatively impact your response and steps you can take to mitigate a poor response to a dangerous encounter.

DURING THIS LESSON, WE'LL DISCUSS:

- Fear, and the Fear Model.
- The psychological and physiological reactions to stress.
- The Fight, Flight, Freeze process.
- Fine, complex and gross motor skills.
- The Inverted “U” Hypothesis.
- Combat breathing and its impact on stress and fear.

ACTIVITIES AND HOMEWORK:

- Participant Workbook & handout
- Recommended Books Reading list
- Supplemental Articles Reading List
- Take the Next Step: Recommended Reading
- Activity: Psychological Reactions
- Take the Next Step: Dangerous Situations
- Pro Tip: The Importance of Sleep
- Take the Next Step: Recommended Readings
- Activity: The Fear Model
- Take a Moment to Reflect: Scenario Based Training
- Bonus Video: Ambush Attack 1
- Bonus Video: Ambush Attack 2
- Bonus Video: Ambush Attack 3
- Bonus Video: Ambush Attack 4
- Bonus Video: Ambush Attack 5
- Bonus Video: Ambush Attack 6
- Bonus Video: Startle-Flinch Response
- Bonus Video: Flinch Response
- Bonus Video: Robbery
- Take the Next Step: Observing Others
- Additional Recommended Readings (articles)
- Take the Next Step: Understanding Your Fear Reaction
- Bonus Video: Combat Breathing
- Activity: How to Create Effective What-If Scenarios
- Take the Next Step: Practicing Your Learning
- Pro Tip: Before Conditioning
- Action Item/Check list

“

It was eye opening to get an understanding of daily threats and how one may or may not perceive them. The discussion on distractions was great to hear as we all find ourselves distracted by something in this day and age.

— RACHEL

”

COURSE DETAILS

(continued)

03 Building Your Verbal De-escalation Abilities



Probation and Parole Officers use communication skills on a daily basis when interacting with offenders. Verbal De-Escalation provides an overview of tactics and techniques to mitigate verbal incidents from escalating into physical violence.

DURING THIS LESSON, WE'LL DISCUSS:

- The three levels of violence.
- Verbal de-escalation.
- The three components of paraverbal communication.
- How body language contributes to communication.
- The four stages of a crisis.
- The Intervention at each stage of a crisis.

ACTIVITIES AND HOMEWORK:

- 2 Handouts
- Supplemental Articles Reading List
- Recommended Books Reading list
- Bonus Video: Physical Attack
- Take a Moment to Reflect and Assess: Verbal De-Escalation
- Activity: The Many Hats of Probation/Parole Officers
- Bonus Video: Avoiding Conflict Scenario
- Bonus Video: Identifying Escalation
- Time to Reflect: Evaluating Recent Escalations
- Activity: Strategies for De-Escalation
- Bonus Video: Empathy
- Bonus Video: De-Escalation Situation
- Take the Next Step: Inner State
- Bonus Video: Personal Space
- Bonus Video: Invading Personal Space in Public
- Bonus Video: ATM Robbery
- Take a Moment to Reflect: Reasons to Leave
- Activity: Body Language
- Additional Articles
- Pro Tip: Accessing Academic Journal Articles
- Take a Moment to Reflect: What if Scenarios
- Activity: Four Stages of Physical Violence
- Take the Next Step: Dissecting conflict
- Bonus Video: De-Escalation
- Take the Next Step: Words Matter
- Cheat Sheet: Altercations and De-Escalation
- Recommended Readings (books)

“

*Situational awareness is very important when entering the residences....
We often are alone on this contact and they can be in very rural areas.*

— THOMAS

”

COURSE DETAILS

(continued)

04 Exploring the Three Phases of a Contact



Probation and Parole officers have been killed in the line of duty. Of those officers killed, the vast majority have been murdered in the field. Conducting fieldwork should never be a haphazard task as the field is where you are most likely to be seriously injured or killed. This section includes the critical factors during every phase of a field contact, with the goal of mitigating the potential for violence.

DURING THIS LESSON, WE'LL DISCUSS:

- The importance of a survival oriented mindset.
- Three phases of a contact to include pre-contact, contact and post-contact.
- Components of an Individual First Aid Kit (IFAK).
- Social Media Security and Safety Tips.

ACTIVITIES AND HOMEWORK:

- Participant Workbook
- Supplemental Articles Reading List
- Recommended Books Reading list
- Bonus Video: News Story - Shooting in Columbus
- Bonus Video: News Story - Home Contact
- Bonus Video: News Story - Juvenile Gang
- Bonus Video: News Story - Resisting Arrest
- Take the Next Step: Revisiting Your Security in the Field
- Cheat Sheet: Safety Principles
- Time to Reflect: Your Criminal Justice Professional Contacts
- Bonus Video: Contact-Cover
- Take the Next Step: Working with a Partner
- Activity: Pre-Contact Research
- Take a Moment to Reflect: Previous Pre-Contact Research
- Activity: Pre-Contact Tips
- Pro-Tip: Phones
- Take a Moment to Reflect: First Aid
- Activity: Pre-Contact Field Tips and Approach
- Bonus Video: Home Contact 1
- Take the Next Step: Looking vs Seeing
- Pro Tip: License Plates
- Bonus Video: Officer Home Contact 2
- Take the Next Step: Cross-Agency Briefings
- Cheat Sheet: Approaching the Residence
- Pro-Tip: Flashlights
- Bonus Video: Home Contact 3
- Pro Tip: Working around animals
- Take the Next Step: Ready-Made Excuses
- Activity: Once Inside
- Take the Next Step: Observational Skills
- Pro Tip: +1 Rule
- Take the Next Step: Armed or Unarmed
- Activity: Post Contact Tactics
- Read More
- Cheat Sheet: Social Media and Your Security
- Pro Tip: Social Media
- Take the Next Step: Privacy Settings
- Take the Next Step: Action Items

COURSE DETAILS

(continued)

05 Surviving a Violent Encounter



During this section, we'll discuss the worst-case scenario against a dedicated threat where the possibility of avoidance and de-escalation are not options. If you have never been involved in a violent encounter or thought about the possibility of being seriously injured or killed, this section will help identify options in order to maximize your chances of survival.

DURING THIS LESSON, WE'LL DISCUSS:

- A basic overview of the Use of Force.
- The survival mindset.
- The realities of a violent confrontation.
- Self-defense requirements.
- Factors in violent encounters.
- Reactionary Gap and Reactionary Time,
- Defensive targets to consider.
- Situations to avoid.

ACTIVITIES AND HOMEWORK:

- Participant Workbook & handout
- Supplemental Articles Reading List
- Recommended Books Reading list
- Activity: In Memoriam
- Read More: Graham v Connor
- Take the Next Step: Take Aways
- Take the Next Step: Use of Force Laws in Your State
- Bonus Video: Brooklyn Parole Officer
- Bonus Video: Anaheim Parole Officer
- Bonus Video: Probation Officer Target
- Activity: Tools in Your Safety Toolbox
- Read More: Articles
- Bonus Video: Threat Management
- Take the Next Step: Survival Mindset Improvements
- Activity: Self Defense
- Take a Moment to Reflect: Self Defense Requirements
- Activity: Overt and Veiled Threats
- Bonus Video: Taking Threats Seriously
- Bonus Video: Avoidable Encounters
- Bonus Video: Violence Happens Fast
- Take the Next Step: Catching Up
- Bonus Video: The 21 Foot Principle
- Bonus Video: Developing a List of Action Items
- Activity: Key Takeaways
- Pro Tip: Defensive Items
- Bonus Video: Multiple Attackers
- Take the Next Step: Quality Lighting
- Cheat Sheet: Safety Principles
- Activity: Future Trends
- Bonus Video: Mindset
- Take the Next Step: Wrap Up Items/Accountability Plan
- Pro Tip: Professional Development Journey

REGISTER TODAY

Only \$224 per person

SEMINAR LOCATION

This online course is available through the Justice Clearinghouse Learning Management System. You will be able to attend the sessions from any internet connected computer.

REGISTRATION PROCESS

Once you enroll, you will receive your login information within 24 hours.

VOLUME DISCOUNT

If you are an NSA or NACA member, or have three or more personnel that are planning to attend, please contact us for a 20% discount code. Also, contact us for your JCH Paid Subscriber Discount

CONTACT US

If you have any questions, please contact us at aaron@justiceclearinghouse.com.

Learn more and sign up at
www.justiceclearinghouse.com



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